

Operators onsite guide public version for content assessment

**This version of the guide is a
table of contents only with a
basic overview of how the
scheme works. The full version
becomes available to download
after registration and
assessment purchase.**



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How the scheme works

The scheme splits amusement ride operators into 3 broad categories following HSG 175 guidance

Controller - The person or organisation having overall control of an amusement device (including maintenance and safe use). This may be either an individual or corporate body owning an amusement device or the concessionaire or lessee who has been granted control of the device, by the owner, for a specified time

Operator - The person appointed by the controller to be in charge of the immediate operation of an attraction at any time it is intended to be available for public use.

Attendant - Any person appointed to work under the control and direction of an operator to assist in the operation of an amusement device

The scheme requires ride operators to complete an online assessment to obtain their operator competency certificate. Once they have their certificate, they are then trained by the ride controller or another trained operator and this training is documented on the practical training sheet which is available as a free download.

Operators can then train attendants and document this training on the attendant training sheet. That is available as a free download.

Only the ride operator needs to complete the online assessment. If the ride controller is also a ride operator, then they would also need to complete the online assessment.

Attendants (who do not operate amusement rides) do not need to complete the online assessment and can be trained by operators as needed

Online assessments need to be renewed every 12 months but the practical training only needs to be renewed as needed.

Who Trains the controller?

When purchasing a device, the controller is trained by the supplier of the device. If it is a new device the supplier is generally the manufacture or an agent appointed by them.

If the device is second hand, then the controller should be trained by the previous controller or operator of the device

In cases where there is no previous owner or no manufacture still trading the controller can be trained by

- another controller who has previously been trained on the device,
- a 3rd party organisation that has experience with the device

or,

if the controller has operated the device for more than 2 years they can claim qualified by experience (QBE)

Only the ride controller can claim to be QBE. All ride operators must be trained and all attendants must be trained. One controller can claim to be QBE for more than one amusement ride.

Does the operator or controller who trains me need to have a competency certificate?

The operator competency scheme is a voluntary system to help amusements ride operators to show that they are complying with industry best practise. There is no requirement for the manufacturer of a ride or previous controller of a ride to be part of the scheme in order to provide practical training on a device or to sign the

practical training sheet, as long as they can demonstrate that they are competent on the ride or attraction that they are training you on.

What is the certificate

After you complete the operator assessment you will be able to instantly access your operator competency certificate. When asked if you are a competent operator you can provide a copy of this certificate to the HSE, local authority, event organiser, lessee or anyone else and they can check the certificate is authentic by entering the serial number on the operator competency website.

What if I lose all the paperwork?

Just log in and download it again, you can download your certificate, the onsite guide, new practical training sheets and new attendant training sheet as much as you like.

And if the sheets are updated you get instant access to the updated versions at no extra cost.